
Availability of app:

- The app is only available in the App Store (iOS) and the Google Play Store (Android)
- The iOS app is supported by operating system version 11 and above (iPhone 5s, iPod touch 6th generation, iPad 4 and above)
- The Android app is supported by operating system version 5 (Lollipop) and above

iOS devices not supported (operating system prior to iOS 11):

- iPhone 2G
- iPhone 3G
- iPhone 3GS
- iPhone 4
- iPhone 4s
- iPhone 5
- iPod touch 1st–5th generation
- iPad 1, iPad 2, iPad 3
- iPad Mini 1

To download the app:

- Wi-Fi connection is required for download
- Guest Wi-Fi is available free of charge in the museum
- iOS App Store: Apple ID is required for download
- Android Google Play Store: Google account password is required for download

Instructions for downloading the app:

1. Go to the Wi-Fi settings in your device
2. Select Wi-Fi network “Barberini Gast” (available free of charge in the museum)
3. Search for “Barberini App” in the App Store (iOS) or Google Play Store (Android)
4. When you find the app in the app store, click “Install”
5. Enter your Apple ID (iOS) or Google Play account to download the app
6. Open the app on your smartphone

Device settings for optimal app usage in the museum:

The app automatically shows you all the works of art in your immediate vicinity and automatically places the most important information and functions for your museum visit at the top of the main menu. To access these functions, please select the following settings on your device:

- Connect to guest Wi-Fi
- Activate Bluetooth
- Activate location

The app is also fully functional without these settings. In that case, works of art in your immediate vicinity will not be shown, and the audio tours will not appear at the top of the main menu.

Language settings:

- The app is available in German and English
- App language corresponds to device system language
- To change the app language to German or English, please change the device system language

Instructions for audio tour:

- The audio tour cannot be played aloud in the museum
- To play the audio tracks, please hold the device to your ear as if you were making a phone call
- To pause the audio track, remove the device from your ear; the track will resume playing when you return the device to your earHeadphones may also be used for the audio tour
- When headphones are in use, controls for pausing and playing the audio tracks will appear in the audio player